Instructions for WebEx

After registering for the event, you will be sent a confirmation e-mail that will include a link to access the workshop on the day of the event. **Please retain the confirmation e-mail.**

All Users – Prior to the event

- Test your browser and operating system by clicking [here](#). For a complete list of system requirements, click [here](#).
- If you have not previously used WebEx, you will be asked to install the WebEx software. You will receive a “Security Warning” window that asks you if you would like to install the “WebEx Client.” Please click “Yes.” When the install is complete, you will be connected to the meeting (this may take a few moments). Do not click on the “Return to Meeting” in the Meeting in Progress Page.
- If you need technical assistance, please contact your company’s desktop support department.

To view in other time zones or languages, please [click here](#).

On the day of the event

- Use the link provided in the confirmation e-mail and click “Join Now.”
- Once you have joined the meeting through the Internet, you will see a pop-up box with the conference call information.

If you need technical assistance, please contact the **Help Desk** at 888.600.4015. Representatives are available between 7:30 a.m. and 5 p.m. Central time.

In addition to attending this informative workshop, you can visit the Fidelity e-Learning® catalog to access a variety of self-directed workshops that provide the education you may need to help you reach your retirement goals. To speak with a representative who is familiar with the features of your employee benefits program, call 1-800-642-7131.