



POSITION CLASSIFICATION QUESTIONNAIRE Addendum for IT positions

Date: _____

Nature of request

- | | |
|---|---|
| <input type="checkbox"/> Re-evaluation
(no significant change in duties) | <input type="checkbox"/> New position |
| <input type="checkbox"/> Reclassification (significant change in duties) | <input type="checkbox"/> Other (please specify) |

Position data

Position #: _____ Vacant Occupied

Job data

Current job title		Current job grade	
Requested job title		Requested job grade	

Employee / Department Data

Employee name		Division/college	
Employee ID#		Supervisor's name	
FTE		Supervisor's title	
DEPTID		Supervisor's phone #	
Department name		Supervisor's "reports to" position #	

When requesting a title that is in the Information Technology family of titles, please answer the questions below and complete the IT Competencies Matrix which follows. Include the completed addendum with the PCQ.

- Does this job entail systems analysis techniques and procedures? Explain and give examples:

- Does this job entail the design, development, documentation, analysis, creation, testing, or modification of computer systems, programs, or machine operating systems? Explain and give examples:

3. Provide a list of the last three projects that a person in this position has worked on (or a list of proposed projects that she/he will work on). Include a brief description, time frame, resources used, and colleagues (include titles) with whom this position might work and their roles on the project:

4. Describe the scope and impact of the work this position does, e.g. program-wide, department-wide, college-wide, etc.:

5. What languages, operating systems, platforms, etc. does this position use on a regular basis?

6. What type of support, if any, does this position provide? (E.g. user, departmental).

IT COMPETENCIES MATRIX

Instructions: review the level designation description associated with each competency. Check the appropriate box to indicate the competency demonstrated by incumbent for each demonstration of skills.

		Level designation			
Demonstration of skills	Technical	Demonstrates <i>basic technical skills</i> at the depth and scope required for the position. <input type="checkbox"/> Entry	Demonstrates <i>intermediate technical skills</i> at the depth and scope required for position. Functional working knowledge of technologies within area of specialty. <input type="checkbox"/> Specialist	Demonstrates advanced technical skills in carrying out responsibilities of position. Applies technology within and outside the body of knowledge and specialty of this position. <input type="checkbox"/> Expert	Recognized in local IT community as <i>the expert for a major technology area</i> . <input type="checkbox"/> Principal
	Problem solving & analysis	Developing <i>basic problem-solving skills</i> and appropriately applying proven solutions. Consistently <i>delivers prescribed outcomes</i> in a timely and accurate manner with appropriate guidance. <input type="checkbox"/> Entry	Routinely and accurately <i>recognizes new problems and determines working solution</i> . Seeks new solutions to existing problems. Work <i>assignments are typically given in terms of expected outcomes</i> . <input type="checkbox"/> Specialist	<i>Autonomously analyzes complex problems</i> ; identifies critical elements and alternatives, organizes existing resources and new information to implement most appropriate solution. <i>Identifies</i> emerging requirements and solutions. <input type="checkbox"/> Expert	<i>Understands needs of broader community, state of industry to design</i> significant integrated solutions which successfully address the depth and scope requirements of all customers. <i>Incorporates creative thinking to find optimum solution</i> . <input type="checkbox"/> Principal
	Communication & interaction	<i>Demonstrates</i> listening and oral and written communication <i>skills sufficient to understand and carry out routine assignments</i> . Interactions occur within defined parameters. <input type="checkbox"/> Entry	Is able to communicate and interact with audience at level of detail required to <i>resolve issues of moderate complexity</i> . <input type="checkbox"/> Specialist	Is able to communicate and interact to <i>readily and clearly define issues and predict effects/outcomes</i> . Ensures users understand the scope of their requests and the consequence of their decisions. <input type="checkbox"/> Expert	<i>Communicates</i> problems, technologies, and policies with a wide and/or diverse audience. Frequently requires skills to instruct, advise, and/or consult multi-specialty/multi-department teams. <input type="checkbox"/> Principal
	Leadership	Realizes the contributions of others and <i>productively works within a team environment</i> . <input type="checkbox"/> Entry	<i>Works both independently and on a team and may have some responsibility for team deliverables</i> . <input type="checkbox"/> Specialist	Responsible for interfacing team deliverables. Frequently has <i>team leadership responsibilities</i> . <input type="checkbox"/> Expert	<i>Leads the local IT community to cost effective solutions</i> and ensures existing resources (systems & people) are utilized to fullest extent for maximum benefits to the community. <input type="checkbox"/> Principal